OTA SPECIAL REPORT

HOSPITAL INFORMATION SYSTEMS AT THE VETERANS ADMINISTRATION

TABLE OF CONTENTS

Background of Report	4
Functionality of DHCP and IHS Systems	. 7
User Satisfaction and User Involvement	8
Management of DHCP	9
Cost Considerations	12
Factors Affecting Desirability of Near-Term Switch to Commercial IHS	14
Need for Long-Term Planning	18
OTA Findings	23
Appendix A: Site Visit Locations	29
Appendix B: Decentralized Hospital Computer Program Modules	30
Appendix C: Veterans Administration Lifecycle Cost Estimates For DHCP	33
Appendix D: DHCP System Requirements from VA's RFP	36
Appendix E: Other Reviewers	37
Appendix F: Bibliography	38