



Cancer Resource Services Program

Potential benefits resulting from treatment at a CRS Centers of Excellence facility may include the following:

- **Accurate diagnosis and fewer complications**
- **Care that is planned, coordinated and provided by a team of experts who specialize in the patient's specific cancer**
- **Appropriate therapy (neither too much nor too little)**
- **Higher survival rates, shorter length of stay and decreased costs**

We are there when you need us.

Our mission in the fight against cancer is simple — to help people get the right care in the right place at the right time. This is our commitment, and we stand by it with a powerful program — Cancer Resource Services.

If you or a loved one is diagnosed with cancer, you are faced with making some difficult and important decisions. Among the most important decisions you can make are what treatment to get and where to get it. You may have questions like the following:

- Where is the best place to go for the treatment of my kind of cancer?
- Can I get the care I need in my local community?
- Should I get a second opinion before I make a decision about my treatment?

Cancer Resource Services is pleased to be part of your health care coverage through our Premium NetworkSM program. With Cancer Resource Services, you can receive information to help answer your questions. In addition, we provide access to a full range of comprehensive cancer treatment services through the Premium Network program's Centers of Excellence cancer treatment facilities.

How we select a cancer center

Cancer Resource Services carefully evaluates each cancer center that may be added to our nationwide Premium Network program and conducts annual reviews of the facilities already participating in the network. The evaluation process is extensive.

It just makes sense.SM

Here's what you get

- Consultation from Cancer Resource Services nurses about options to help you make an informed decision about which cancer care provider is best for you
- Straightforward information about cancer centers and physicians
- In-network coverage for care at cancer centers that have passed our evaluation criteria
- Access to information on how to schedule an appointment, find a place to stay and other services you may need
- Outstanding customer service
- Cancer Resource Services puts you and your physician in touch with the experts at our participating centers so you can learn about relevant clinical issues

To take advantage of this service, please call and speak to a nurse consultant at the Cancer Resource Services' toll-free number – **1-866-936-6002**. The call line is staffed from 7 a.m. to 7 p.m. Central Time Monday through Friday, excluding holidays.

For general benefit information, call the toll-free customer service number on your medical insurance card.

Cancer Resource Services Cancer Centers

ALABAMA

- University of Alabama at Birmingham Comprehensive Cancer Center (Birmingham)

CALIFORNIA

- City of Hope Cancer Center (Duarte)
- Stanford Hospital and Clinics (Stanford)
- UCSF Comprehensive Cancer Center (San Francisco)

FLORIDA

- H. Lee Moffitt Cancer Center and Research Institute (Tampa)

ILLINOIS

- Robert H. Lurie Comprehensive Cancer Center of Northwestern University (Chicago)

MARYLAND

- The Sidney Kimmel Comprehensive Cancer Center at Johns Hopkins (Baltimore)

MASSACHUSETTS

- Dana-Farber/Partners Cancer Care (Dana-Farber Cancer Institute, Brigham & Women's Hospital and Massachusetts General Hospital) (Boston)

MICHIGAN

- University of Michigan Comprehensive Cancer Center (Ann Arbor)

MINNESOTA

- Fairview-University Medical Center at the University of Minnesota (Minneapolis)

NEBRASKA

- The Nebraska Medical Center (Omaha)

NEW YORK

- Memorial Sloan-Kettering Cancer Center (New York)
- Roswell Park Cancer Institute (Buffalo)

OHIO

- James Cancer Hospital at The Ohio State University (Columbus)

PENNSYLVANIA

- Fox Chase Cancer Center (Philadelphia)

TENNESSEE

- St. Jude Children's Research Hospital (Memphis)
- Vanderbilt University Medical Center (Nashville)

UTAH

- Huntsman Cancer Institute at the University of Utah (Salt Lake City)

WISCONSIN

- University of Wisconsin Comprehensive Cancer Center (Madison)

Participating centers subject to change.

