

iT4U@princeton

a bit about lots of OIT technology and support for Princeton students • Fall 2010

Computers, computers everywhere

Princeton student computers

Thinking about a new computer? Take a look at the Apple and Dell computers offered in the Princeton Student Computer Initiative (SCI) program. SCI computers come with a lot of software at a great price. You even get free upgrades to Microsoft software while you're an enrolled student.

And, if you're having computer woes, it's quicker and easier to get you up and running again. OIT computer techs are already familiar with your SCI computer and the software that's on it.

www.princeton.edu/sci

All the latest digital stuff at the NMC

At the New Media Center (NMC) you can use and get help using cutting-edge digital media technologies. It's at the Lewis Science Library and it opens at 1pm daily, including weekends. Come check it out and do a little digital audio and video editing, digital video production, or graphic and website design.

www.princeton.edu/nmc



OIT computer clusters

OIT computer clusters are all around campus and most are open 24 hours a day. The clusters have the latest Windows and Macintosh computers and lots of software, including course-specific apps, to help you with your academic work.

www.princeton.edu/clusters

Computers for language study and videos, too

The Humanities Resource Center in 011 East Pyne makes easy work of foreign language, literature, and culture study. The HRC offers instructional materials and video, PU video/DVD collections, video reserves, coursework videos, and more.

www.princeton.edu/hrc

Register your computer on the campus network

Get connected! To connect to the Internet, send e-mail, print on networked printers, and surf the web, you need to register your computer on the Princeton network. SCI owners, don't worry about it; you're already pre-registered. Plug in and go!

www.princeton.edu/dormnet

Princeton e-mail

In case you don't already know, your Princeton e-mail address is 'your-netid@princeton.edu.' Your Princeton e-mail address is the address University offices will use to send you official notices.

You can use WebMail to access your Princeton e-mail from any browser, anywhere. Or, set up some other e-mail client like Outlook, Entourage, Thunderbird, or Mac Mail. Just be sure to configure it for the Princeton e-mail servers.

www.princeton.edu/webmail and kb.princeton.edu/5088

Things seem to be down?

If the network or a system seems to be down, the culprit may be posted in 'Outages & Alerts' on the OIT home page.

www.princeton.edu/oit



Looking for a little help?

Help in your dorm room

In your dorm room and having a computer problem? Call on your RCCs; they're there to help. www.princeton.edu/rcc

Look to the Help Desk; it's open 24/7

Call 258-4357 (8-HELP), e-mail helpdesk@princeton.edu, or chat online from www.princeton.edu/oit. Give the OIT Help Desk a try!

OIT Solutions Center Tech Clinic

The OIT Solutions Center Tech Clinic is open for in-person help Monday through Friday, 9 am - 3 pm. No appointment is needed; just walk in. Here, at the Frist Campus Center, you can get one-on-one, face-to-face help with your computer when it's acting up.

Search the OIT KnowledgeBase

If you're the help-yourself kind, the OIT KB has online Princeton-specific answers to computing questions. www.princeton.edu/kb

Warranty computer repair on campus

Need Apple, Dell, or Lenovo computer warranty repair? OIT's Hardware Support can help. www.princeton.edu/hardware

Apps for your computer

Cheap software

If you're looking for software, check out the online Princeton Software store. Here, you can buy academic, productivity and creative software —like Adobe Creative Suite, EndNote, Microsoft Office— at special academic prices.

www.princeton.edu/software

FREE antivirus software

If you're a Princeton student, you're covered under the University's site-license of McAfee VirusScan. Download it and start protecting your computer with it today.

www.princeton.edu/antivirus

Surge protectors, external hard drives, and more

Use surge protectors to avoid the singe. You can purchase one at the OIT Solutions Center - Tech Depot (Frist 113), if you don't already have one. Here, you can get external hard drives for file backup, batteries, and other computer accessories, too.

WebSpace

WebSpace is a file storage facility that you can access from any web browser. Your WebSpace holds 5 GB of files and lets you simply and securely share your files with people inside and outside of the University community. And, all you need is a web browser to do it.

www.princeton.edu/webspace

Publish your own web pages

Publish your web pages; all students can. Your personal, network folder on the Central File Server has a public_html directory precisely for your web pages.

www.princeton.edu/webpublishing



Ditch it! Don't give it!

No Princeton University office, including the OIT Help Desk, will EVER ask for your password or other confidential information by e-mail or phone. If you get e-mail asking you for personal information, ditch it and don't give it!

www.princeton.edu/itsecurity

Yep, your responsibility

Computing use policies

If you use Princeton IT resources, you need to know and comply with University policies on computing and network use.

If you don't, it can lead to loss of access and disciplinary action.

www.princeton.edu/itpolicy

Protect your computer, protect yourself

If you don't protect your computer, you're asking for trouble in the form of computer viruses, identity theft, and loss of network access, just to name a few. So, protect your computer:

- install antivirus software and keep it up-to-date
www.princeton.edu/antivirus
- keep your operating system up to date
kb.princeton.edu/9501 (Windows) and
kb.princeton.edu/9678 (Mac)
- set a secure Administrator password kb.princeton.edu/9553
- don't share folders; use your H: drive or WebSpace account instead kb.princeton.edu/9905
- password-protect your computer and lock your screen whether you're leaving your computer for a few minutes or overnight.
- open attachments/links with care kb.princeton.edu/3794

Your network folder: it's like a safe for your files

Safeguard those files you've worked so hard on. Your personal folder (5 GB in size) on the Central File Server is automatically backed up every two hours. So, if you need to, you can restore your precious files from those wonderful backups.

www.princeton.edu/files

Tech in your room: network, TigerTV, and phone

Network and Internet - You've got wired network ports and the wireless network, **puwireless**, in your dorm room. For wireless service, register your computer's wireless card.

www.princeton.edu/wireless

TigerTV - There are two levels of TigerTV cable service; the basic level is free. Need a cable? Go to the OIT Solutions Center - Tech Depot (Frist 113); they'd be happy to give you one.

www.princeton.edu/tigertv

Telephone - Head to the Telephone Office for information about campus telephone services. If you have friends and family in far places, be sure to check out the long distance and international calling plans, too.

www.princeton.edu/studentphone

