

Moving & Storage Agency Customer Agreement

Academic Year 2009-2010

Any order placed through the PSA online store is subject to the terms of the Moving & Storage Agency agreement below. Please read the following agreement carefully.

In consideration for the acceptance of the property for storage, I understand and agree to the following:

The undersigned affirms that he/she owns the listed property and that no other person has any right, title or claim to the property; further, that the property contains no hazardous material or illegal substances.

1. The Moving and Storage Agency, Princeton University, and their office and employees are not liable for any loss or damage to property caused by the act of God, the public enemy, the acts of public authority, quarantine, riots, strikes, the act or default of the owner, the nature of the property, or defect or inherent vice therein. Except in cases of negligence, the Moving & Storage Agency and its offices and employees shall not be liable for the loss of or damage to property, or responsible for its condition, operation, or functioning. Except in cases of negligence, the Moving & Storage Agency and its offices and employees shall not be liable for the damage to or loss of contents of pieces of furniture, crates, bundles, cartons, trunks, boxes, barrels, suitcases, or other containers unless such contents are opened for the carrier's inspection and then only for such articles as are specifically listed by the customer and receipted by the Moving & Storage Agency. Only visible damage upon receipt of said containers can prove grounds for negligence (container has been crushed, punctured, torn, or otherwise impaired such that contents are no longer properly stored). The Moving & Storage Agency is not liable for how the customer packs and prepares their property for storage. Furthermore, the Moving & Storage Agency will not be held liable for damage to inherently fragile contents which were not disclosed by the customer.
2. The liability of the Moving & Storage Agency, Princeton University, and their offices and employees, for loss or damage of the property will be limited to the lesser of the actual cash value of the item(s) at the time of loss or a maximum of \$100 per piece of furniture and/or \$100 per box, suitcase, or other similar containers. This liability will only arise to the extent that the undersigned has paid for insurance to cover his/her furniture and/or box(es) stored. **Any and all claims for damages must be reported at the time of pick-up AND submitted via email to movestor@princeton.edu, no later than 1 week (7 days) after the official check in date of September 12, 2009.**
3. Insurance can be purchased for individual items at a cost of \$5 per item and insurance covers up to \$100 dollars to replace the item. Moving & Storage retains the right not to insure certain items.
4. The Moving & Storage Agency shall reserve the right to inspect property and note defects, and may refuse acceptance of any property deemed "unfit" for storage or insurance. Any property accepted for storage shall be returned at the end of the storage period to the undersigned or designated representative only.
5. Due to the likelihood of overweight boxes breaking and/or becoming damaged, students will be charged an additional \$25 for any large box weighing over 50 lbs.
6. Customers who have not made their belongings available for the scheduled pick-up time (ie. Locked or otherwise inaccessible room) will be charged an additional fee of \$25.
7. Customers who have not thawed and emptied their refrigerators of all contents (including excess water from the thawing process) will be charged an additional fee of \$25.
8. Customers who have not safely tied down their sofa beds, to prevent them from opening and possibly injuring workers during moving, will be charged an additional fee of \$25.
9. If the quantity, weight, or size of the actual items is not consistent with the order form at the time of pick up, the M&S Agency reserves the right to charge additional fees to cover those added services after the pickup date.
10. Electronic devices cannot be insured. If you choose to store electronic items, you do so at your own risk. The M&S Agency cannot be held liable for damages to TVs, VCRs, iPods, computers, microwaves, CD/DVD players, or any other similar electronic devices.
11. The Moving and Storage Agency will not be held liable for flat tires for bicycles in storage.
12. The Moving & Storage Agency will not store mirrors.
13. Customer's property will be delivered to the address listed in the "Delivery Location" as it is entered on the order form. The delivery date will be on or before the University's official check in date of September 12, 2009. Unless the customer indicates an earlier delivery time (e.g. Resident Assistant or OA Leader), there is no guarantee that your items will arrive

before September 12. Once the items are moved into your room the door will be locked and secured. The M&S Agency, Princeton University, and their office and employees are not liable for the loss or damage of this property caused by the act of God, the public enemy, the acts of public authority, quarantine, riots, strikes, the act or default of the owner, the nature of the property, or defect or inherent vice therein.

14. **All property much be claimed by September 23, 2009.** After this date, all unclaimed property will be disposed of by the M&S Agency. However, any customers may make other arrangements, in writing, with the M&S Agency to be agreed upon by both parties.