

Got Questions?

Get Answers with Aetna Navigator™

As a Chickering student health insurance member, you have access to Aetna Navigator, your secure member website, packed with personalized benefits and health information. You can take full advantage of our interactive website to complete a variety of self-service transactions online.

By logging into Aetna Navigator, you can:

- Review who is covered under your plan.
- Request member ID cards.
- View Claim Explanation of Benefits (EOB) statements.
- Estimate the cost of common health care services and procedures to better plan your expenses.
- Research the price of a drug and learn if there are alternatives.
- Find health care professionals and facilities that participate in your plan.
- Send an e-mail to Chickering Customer Service at your convenience.
- View the latest health information and news, and more!

How do I register?

- Go to www.chickering.com
- Click on "Find Your School."
- Enter your school name and then click on "Search."
- Click on Aetna Navigator and then the "Access Navigator" link.
- Follow the instructions for First Time User by clicking on the "Register Now" link.
- Select a user name, password and security phrase.

Your registration is now complete, and you can begin accessing your personalized information!

Need help with registration?

Registration assistance is available toll free, Monday through Friday, from 7 a.m. to 9 p.m. Eastern Time at 1-800-225-3375.



Member Home | Benefits | Claims & Balances | Requests & Changes | Take Action On Your Health

Welcome to the Secure Member Site

Subscriber: If you receive claim statements by mail, you can view them here online and stop the paper. Just select "no" on L3, M4, G3005. You'll receive e-mail alerts as soon as new statements appear.

Claims: There are no recent claims to show you at this time. If you have questions about this please call 1-800-225-3375 or visit our Member Services page.

Benefits - Who's Covered	
Name	Member ID
PUBLICSERB	00291989
DEPENDENT1	00091991
DEPENDENT2	02091998
DEPENDENT3	01010001

Take Action On Your Health

Enter the Aetna Navigator™ Secure Site

Currently an Aetna Member? First time user?

Log In

User Name:

Password:

[Forgot User Name?](#)
[Forgot Password?](#)
[Log In Help](#)

Register

Register now for your round-the-clock member self-service web site!

- Who is covered?
- Claim status and details
- Email Member Services
- Decision-support tools
- Select/change a PCP or PCD

Go to Aetna Navigator™
by visiting
www.chickering.com
and logging on to your
school specific web page