Contents

	Page
Chapter 1. Summary and Overview	3
Part I	
Chapter 2. The Need for Public Education and Information and Referral	. 73
Chapter 3. The Need for Outreach and Case Management	. 107
Chapter 4. Questions That Arise in Making Decisions About Services	. 139
Chapter 5. Concerns About the Quality and Appropriateness of Services	. 159
Chapter 6. Linking Veterans With Dementia to VA and Non-VA Services	. 201
Part II	
Chapter 7. State Programs and State and Community Service Systems That Link People to Services	. 227
Chapter 8. Agencies That Might Constitute a Uniform National Linking System	. 261
References	347
Appendix A. Method of the Study	387
Appendix B. Acknowledgments	. 390
Appendix C. Reports by State Alzheimer's Disease Task Forces and Advisory Committees	392
Appendix D. Glossary of Acronyms and Terms	395
Index	407