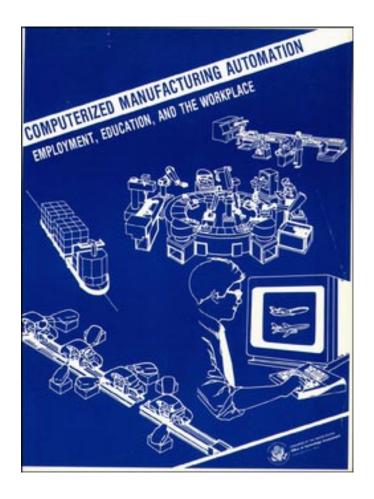
Computerized Manufacturing Automation: Employment, Education, and the Workplace

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Foreword

This assessment culminates OTA'S examination of the technical, economic, and social issues surrounding the spread of programmable automation in manufacturing. Its genesis was a public workshop in 1981 on robotics that resulted in the OTA Background Paper entitled *Exploratory Workshop on the Social Implications of Robotics* (February 1982). The assessment was requested by the Joint Economic Committee, the Senate Committee on Labor and Human Resources, the Senate Committee on Commerce, Science, and Transportation, and the Subcommittee on Labor Standards of the House Committee on Education and Labor. It was endorsed by the House Committee on Science and Technology. The assessment looks not only at robots but also at related computer-based technologies for design, production, and management.

The technologies of programmable automation, their uses, and future capabilities are described in this report. The assessment goes beyond technology description to characterize the industries producing and using programmable automation and to discuss the ramifications of the technologies for industrial structure and competitive conduct. It pays special attention to three labor-related areas: the potential for employment change, effects on the work environment, and implications for education and training. Preliminary work in those areas, including conceptual discussions and background material, was published in the OTA Technical Memorandum entitled *Automation and the Workplace: Selected Labor, Education, and Training Issues* (March 1983). Since the development and sale of programmable automation have been international phenomena since at least the 1960's, comparisons between this country and others are made as far as data allow.

A wide range of sources contributed to this assessment. While OTA drew on existing literature and conferences, it also developed its own information through workshops on labor markets, programmable automation technologies, and programmable automation (producer) industries; and through informal site visits and consultations. Eighteen case studies, including 4 on the work environment and 14 on education and training programs, and a survey of education and training activities commissioned for this assessment were particularly rich sources of data. Case study material will be made available in a companion volume.

OTA is grateful for the assistance of the assessment advisory panel, workshop participants, contractors, and many others who provided advice, information, and reviews. The cooperation of individuals at case study sites, who accommodated lengthy site visits and follow-up consultations, is especially appreciated. OTA assumes full responsibility for this assessment, which does not necessarily represent the views of individual members of the advisory panel.

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NOTE: OTA appreciates and is grateful for the valuable assistance and thoughtful critiques provided by these advisory panel members. The views expressed in this OTA Report, however, are the sole responsibility of the Office of Technology Assessment.

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